Well ahead of the COVID-19 crisis, the Community Foundation, PlanRVA and the Emergency Management Alliance of Central Virginia came together to establish a fund that could be activated during a local disaster. Of the scenarios we considered, we never could have predicted the magnitude and duration the pandemic would have. While it quickly reached global scale, our focus for addressing emergent needs in Central Virginia never wavered.

As businesses, foundations and individuals joined the effort, we were reminded of what brings us together as a community – compassion, generosity, resolve. Time and time again, people rose to the occasion to help those most affected by the crisis. Nonprofits were nimble and creative in delivering much-needed services amid heightened safety concerns and virtual environments. Donors were eager to share their time and resources, often giving more than usual and in multiple ways. Local leaders developed new partnerships and approaches to move our region towards recovery and resilience.

The experience unveiled raw emotions and greater awareness of disparity in our region, but it also built our muscle to do hard things together. Here are some of the lessons we have learned that will carry us forward:

- Do not underestimate the spirit of generosity in Central Virginia. The Central Virginia COVID-19 Response Fund raised $7M from hundreds of donors, large and small, far surpassing any previous disaster response campaign.
- People want to be part of something good. The pandemic impacted all of us in some way, connecting us to each other and compelling us to act. Recognizing we can do more good together, we sought to lift people up and make room for their involvement.
- Leadership requires strong partnerships. With a strong base of cross-sector collaboration, philanthropy stepped forward to provide support to organizations addressing urgent needs and to bridge the gap until public dollars came through.

Thank you for your support of the Central Virginia COVID-19 Response Fund. As you read stories of impact on the pages that follow, we hope you will be inspired by what we have been able to accomplish together. Let’s continue to rebuild and reimagine our region as a place of opportunity for all who live, work and play here.

Sherrie Armstrong, President & CEO, Community Foundation for a greater Richmond

Martha Heeter, Executive Director, PlanRVA

About the Cover
Local artists Hamilton Glass and Matt Lively created the All In Together project to highlight the beauty of a community coming together even while physically apart. For the project, individual coloring sheets completed by volunteers are united into large murals for public displays of togetherness during social isolation.

"We aim to include people who may not otherwise be able to join in the creation of public art: those who are too young, too sick, or too old to otherwise participate in public community engagement events. The biggest thing we hoped to achieve was to provide people with a tool that could create space, calm, and connection because it was the exact opposite of what most people were experiencing, but what they wanted and needed.”

- Hamilton Glass, artist
Together, One Region
In times of crisis, philanthropy can lean into its leadership role and unite our community for the greater good. With strong relationships cultivated over many years, we were able to respond to the uncertainty of COVID-19 with proactive action and collaboration.

Preparing for Rapid Response
In 2018, the Community Foundation partnered with PlanRVA and the Emergency Management Alliance of Central Virginia to establish a regional disaster preparedness and response fund, which would be used to provide much-needed resources in the event of a local disaster. While we could not predict what would come, we were confident in our combined expertise to meet the critical needs of our most vulnerable residents and neighbors. The Central Virginia COVID-19 Response Fund was the first activation of this fund, providing a quick response when our region needed it most.

Our shared commitment to planning and coordination paid off as we came together to tackle a crisis at a scale few could have predicted.”
– Ben Ruppert, Finance Officer, Emergency Management Alliance

A Collective Force for Good
When the pandemic began to affect life in Richmond and Central Virginia, the response was quick and decisive. The fund was launched with an initial gift from the Community Foundation in March 2020 and steadily grew to $7 million with gifts from a cross-section of individuals, private foundations, corporations, and other generous donors of the region.

Special thanks to the United Way of Greater Richmond & Petersburg for offering a matching grant to encourage additional online gifts and to our media partner, NBC12, for regularly promoting the fund as a fast and easy way to support a wide range of organizations with a single gift.

Thanks to the generosity of our donors, the COVID-19 Response Fund raised
$7 million and awarded
220 grants that reached
761,282 individuals across the region

Response to Recovery
The Fund was designed to be flexible in focus as needs changed over time and to complement other resources and responses at the national, state and local levels. Early phase funding focused on response strategies to ensure the health and safety of our community. As the region began to reopen, the fund expanded its scope to include strategies that support longer term recovery in areas such as child care, rental assistance and supporting residents as they attempted to return to work.

Special thanks to our tremendous staff team who worked diligently to monitor needs, changes and developments daily and to our stellar Fund Advisory Committee who met weekly for over a year to ensure the combination of grants would offer the most good for the most people.

COVID-19 Response Fund Advisory Committee
Scott Blackwell, Community Foundation
Annette Cousins, Community Foundation
Paul Hundley, Richmond Office of Emergency Management, EMACV
Katie Moody, PlanRVA
Courtney Rice, Robins Foundation
Ben Ruppert, Hopewell Office of Emergency Management, EMACV
Immanuel Sutherland, Altria
Audrey Trussell, United Way of Greater Richmond & Petersburg

Regional Impact
5.2M Meals
$386K in Rent Support
8K Mobile Hotspots
19K Hotel & Shelter Stays
Grant Priorities

The Central Virginia COVID-19 Response Fund awarded grants to local organizations serving those most affected by the pandemic. An advisory committee regularly reviewed requests for fund support, with initial consideration going to organizations addressing emergent needs and later supporting longer-term community recovery.

Health Services

To promote the health and safety of our neighbors and the health clinic staff who serve them, the COVID-19 Response Fund supported the launch and maintenance of telehealth platforms for nonprofit clinics across Central Virginia, as well as WiFi hotspots to ensure patients and staff could access these services.

Housing Assistance

The number of residents in our region experiencing homelessness or housing insecurity increased as more people faced job loss or reduced work hours. In addition to supporting safe shelter spaces and rental assistance for those at risk of eviction, the COVID-19 Response Fund also provided critical support for the Housing Resource Line, which launched in September 2020 as a one-stop-shop for area residents seeking assistance with housing or critical repairs.

Food Distribution

Nonprofit organizations, schools and localities worked side by side to help individuals and families combat hunger during this difficult time. Grants were used to provide new equipment to food banks, support delivery vans and transportation costs, provide translation services and supply groceries or meals to residents in need.

School Technology

New virtual learning environments have required new technology for students and teachers alike. Twelve school districts in urban, suburban and rural parts of Central Virginia received grants to support the purchase and distribution of Chromebooks, mobile WiFi hot spots and video equipment so that learning could continue from home.

Child care

Many nonprofit child care centers needed to stay open and continue early childhood programs, virtual learning support and after-school care for children of essential workers and first responders, as well as families for whom remote work is not an option. Grants have helped centers adhere to required safety protocols by providing for additional staffing, cleaning supplies, thermometers and pre-packaged meals.

Job Stability

At the start of the pandemic, Greater Richmond’s unemployment rate jumped from a healthy 2.9% to a staggering 11.4% in one month. To help mitigate the economic effects that challenged our region’s families and businesses, grants supported training and employment counseling for individuals who lost their jobs or had reduced work hours due to COVID-19, as well as offsetting reopening costs for small businesses.

COVID-19 Response Grants by Focus

- Health Services: 27%
- Housing Assistance: 27%
- Food Distribution: 21%
- School Technology: 14%
- Child Care: 7%
- Job Stability: 4%

16 Localities Served
Volunteer Efforts

Masks and Hand Sanitizer
When health officials began advising the use of masks and hand sanitizer to slow the spread of COVID-19, many individuals and agencies had difficulty finding or affording the masks they needed. In response, a large network of local businesses, government agencies, creative nonprofits, universities, and countless volunteers across the region stepped up to create, source, and distribute these supplies in our community.

Meal Distribution
With school buildings closed as a health precaution, Richmond Public Schools needed to ensure that their students would receive the meals they ordinarily got at school. The sustained efforts of volunteers across the city enabled the school district to distribute over 1.5 million meals to students and their families in 2020.

Volunteering from Home
Volunteers also found creative ways to connect with their neighbors from afar. Through curated DIY projects posted to the HandsOn website, volunteers signed notes of encouragement. These efforts helped lift the spirits of students, seniors, individuals experiencing homelessness, child care providers and veterans in Central Virginia.

Public Art
When we feel disconnected or divided, art can bring us together. Local artists Hamilton Glass and Matt Lively orchestrated the collaborative art project All In Together, where individual coloring sheets completed by volunteers were joined together for public displays of togetherness during social isolation. Glass also organized Mending Walls RVA, where local artists collaborated with volunteers to create murals across the city, sparking conversation about the role race plays in society today and how we can move forward with greater empathy and understanding.

The Community Foundation serves as a resource for connecting volunteers with organizations doing important work in the region. It is a complement to the many other efforts underway in neighborhoods and individual organizations. Throughout the pandemic, thousands of volunteers generously gave the gift of time to help distribute meals and essential supplies.

<table>
<thead>
<tr>
<th>Volunteers Engaged</th>
<th>Supplies Distributed</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>6K</strong> Volunteer Connections</td>
<td><strong>1.5M</strong> Meals</td>
</tr>
<tr>
<td><strong>7K</strong> Hours Served</td>
<td><strong>1M</strong> Diapers</td>
</tr>
<tr>
<td><strong>57K</strong> Bottles of Hand Sanitizer</td>
<td><strong>600K</strong> Reusable Masks</td>
</tr>
</tbody>
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Rising to the Challenge

Connecting teachers to their virtual classrooms

In-home internet access is vital for virtual learning, and about one in four teachers for Hanover County Public Schools have limited or no internet access at home. The Hanover Education Foundation connected 150 teachers with mobile WiFi hotspots, ensuring that instructors could continue delivering lessons and hold video conferences with students while school was being held virtually.

Equipping child care providers with critical supplies

Child care providers were deemed essential workers, but many did not have the necessary resources to support their centers during the pandemic. In response, Smart Beginnings Greater Richmond led an effort to acquire and distribute cleaning supplies and personal protective equipment to child care programs across the region. By partnering with the Community Foundation, ChildSavers, Virginia Department of Social Services and VPM, this coalition equipped 306 child care providers with PPE and cleaning supplies so they could continue to collectively care for over 15,600 children.

Showing love to medical staff and local restaurants

The Richmond Academy of Medicine designed the Loving Lunches RVA program to support essential frontline medical staff with delivered meals while also boosting the local food services economy. Restaurants were contracted to create boxed meals, which were then delivered to health care workers at area hospitals, community clinics, nursing homes and COVID-19 testing sites. In all, over 75 restaurants, caterers and food trucks created more than 16,000 meals for frontline workers across 27 health care locations.

Feed More hired temporarily out-of-work kitchen staff to continue operations as Greater Richmond’s core hunger-relief organization. This provided Richmonders with paid employment while also allowing Feed More to split food production for programs like Meals on Wheels across two buildings, creating increased distancing for staff and volunteers and ensuring that meal production could continue in the event of an outbreak or exposure.

Richmond Academy of Medicine
Supporting Neighbors

Making a difference with meal delivery

To ensure residents had ongoing access to healthy foods, the Neighborhood Resource Center of Greater Fulton launched a no-contact hot food delivery system and created accessible home-based gardens. One recipient of the hot meals program was an 80-year-old woman who has lived in Greater Fulton her entire life. She expressed how excited she was to receive these hot meals every day, and she especially loved receiving fresh vegetables with her food pantry bag. She said she wasn’t sure how she would have made it through the early months of the pandemic without this program.

Supporting students facing housing instability

One Petersburg student and his family were residing in a hotel due to being homeless—the student’s mom had lost her job and they were struggling to pay the hotel rental fee. After being asked to leave the hotel due to non-payment, the student called his Communities in Schools of Petersburg Site Coordinator, who connected with the principal of his school. Within an hour, CIS-P arranged payment for the family for two weeks.

Providing financial assistance and mental health services

“When I called Latinos in Virginia Empowerment Center (LIVE) and learned about all the services they provide, I was really surprised, in a good way. I never knew about an agency working with the community, serving in such a big way, in our own language! The financial assistance I received gave me a chance to catch my breath. Not only that, they provided me with services to overcome a trauma.”

– LIVE client

For HumanKind clients who faced reduced work hours or layoffs, the organization was able to provide employment coaching, bill pay and food assistance, toiletry care packages, and vehicle fuel assistance to help with errands and transportation to and from work. “Being able to get back and forth to work is just as essential as your presence at your job,” one client said. “I was so grateful.”

Neighborhood Resource Center
Forging New Partnerships

Supporting the Latino community
Despite making up a small percentage of the total population, Richmond’s Latino population experienced the highest rates of positive COVID cases early in the pandemic. To help mitigate the risk, an innovative cross-sector partnership formed between the Richmond and Chesterfield Health Districts, the CDC Foundation, Richmond Memorial Health Foundation and local funders, and several organizations with established trust in the Latino community. By coordinating efforts, the partnership garnered $3.1 million to help families with rent and utility support, access to food, and connections with bilingual navigators and community health workers. Several organizations have scaled programs to meet increased demand, while partners have shared best practices with other communities across the country.

Assisting businesses and budding entrepreneurs
As many small, women- and minority-owned businesses risked closing their doors, the COVID-19 Response Fund joined other local funders in supporting Metropolitan Business League’s (MBL) We Care Recovery Grant Program. By serving on the grant committee, Community Foundation staff helped identify small businesses to receive emergency funding, technical assistance and digital support, while also learning more about MBL programming. In 2021, MBL received one of the first grants from the Fund for Entrepreneurial Growth for its Youth Entrepreneurship Program, which raises student awareness and aspirations for self-employment as a potential lifetime career path.

Collaborating for schools
In the earliest days of the COVID crisis, the region’s Incident Management Team joined forces with several of the region’s public education foundations to identify an efficient way to feed students when schools shut down. With grant support, they joined forces to procure larger quantities of food at lower prices and distribute more quickly to families. With help from Plan RVA and later the Community Foundation, the group has continued to convene weekly to collaborate on solutions to shared challenges such as learning loss, broadband access and staffing shortages.
Increasing food pantry storage and distribution

Belmont Community Resource Services converted their food pantry into an outdoor drive-thru operation so they could continue serving the community while protecting the health and safety of residents and volunteers. With fund support, the organization was able to purchase a new walk-in freezer, a storage shed and an extended carport, and they also hired a part-time staff person to assist with daily food donation pickups. These additions helped expand their capacity to store and distribute fresh foods for their neighbors.

Expanding access to medical care through telehealth

Sixteen community health agencies received funding to implement telehealth and equip their clients and staff with the technology to conduct appointments from home. These advances ensured residents would continue to receive quality health care while minimizing exposure risk. The new equipment also makes health care more accessible to many residents going forward.

Navigating the region’s housing needs

The cascading effects of the pandemic brought an urgent need for eviction diversion and rental assistance and, with fund support, the Partnership for Housing Affordability launched the Housing Resource Line (HRL) in September 2020. This hotline initially focused on directing callers to resources addressing evictions and rent costs, but the HRL has since expanded to provide information for a wide range of housing needs, including locating affordable rental options and home repairs.

"Even though the HRL doesn’t provide direct services, being able to point people in the right direction has been critical to helping them overcome difficult situations. COVID-19 really accelerated the need for a centralized access point, as we saw many of our neighbors struggling to have their basic housing needs met.”

- Jovan Burton, of the Partnership for Housing Affordability

Investing in the Future

Unlike some surrounding school districts that issue laptops to all students, Richmond’s computer inventory only covered a third of their students before the pandemic. Grants from the COVID-19 Response Fund and several individual donations supported Richmond Public Schools in purchasing 10,000 Chromebooks for students, providing a large portion of what the school system needed for virtual learning. Through the pandemic and beyond, these devices will connect thousands of students to virtual classrooms and educational resources.
The following nonprofits received grants from the Central Virginia COVID-19 Response Fund:

**Child Care**
- First Baptist Ashland Christian Child Development Center
- FRIENDS Association for Children
- Fulton Montessori School
- Greater Richmond SCAN
- Home Again Richmond
- Huguenot UMC Preschool
- Kiddie Kingdom
- Peter Paul St. James’s Children’s Center
- YMCA of Greater Richmond
- YWCA Richmond

**Education**
- Amelia County Public Schools
- Appomattox Regional Governor’s School for the Arts & Technology
- Cameron K. Gallagher Foundation
- Charles City County Public Schools
- Chesterfield Education Foundation
- Colonial Heights Public Schools
- Dinwiddie County Public Schools
- Goochland Education Foundation
- Hanover Education Foundation
- Henrico Christmas Mother
- Henrico Education Foundation
- H.O.P.E.
- Hopewell Food Pantry
- HumanKind
- Latinos in Virginia Empowerment Center
- Louisa County Resource Council
- Mercy Mall of Virginia
- Neighborhood Resource Center
- New Hope Food Pantry
- New Song Church
- Partnership for Families
- Peter Paul Powhatan County Social Services
- Promise Land Storehouse
- Richmond Academy of Medicine
- Richmond Education Foundation
- Richmond Friends of the Homeless
- Richmond Hill - Armstrong Leadership Program
- Richmond Public Schools Education Foundation
- RVA Community Development Corporation
- Sacred Heart Center
- Saint Francis Home
- Senior Connections
- Shalom Farms
- The Shepherd’s Center of Chesterfield
- The Society of St. Andrew
- UCK Community First
- Virginia Community Voice
- Waymakers Foundation

**Food Access**
- Amelia County Food Pantry
- Atlantic Outreach Group
- Baptist General Association of Virginia
- Belmont Community Resource Services
- Charles City County
- Chesterfield Education Foundation
- Circles Ashland
- Circles RVA
- Colonial Heights Food Pantry
- Communities in Schools of Chesterfield
- Communities in Schools of Petersburg
- Communities in Schools of Richmond
- Cornerstone Revitalization Center
- Downtown Churches United
- Family Lifeline
- Food Access
- FeedMore
- FeedTheStreetsRVA
- Frontline Foods Richmond
- Goochland Education Foundation
- HandUP Community Resource Center
- Hanover Education Foundation
- Henrico Christmas Mother
- Henrico Education Foundation
- H.O.P.E.
- Hopewell Food Pantry
- HumanKind
- Latinos in Virginia Empowerment Center
- Louisa County Resource Council
- Mercy Mall of Virginia
- Neighborhood Resource Center
- New Hope Food Pantry
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- Sacred Heart Center
- Saint Francis Home
- Senior Connections
- Shalom Farms
- The Shepherd’s Center of Chesterfield
- The Society of St. Andrew
- UCK Community First
- Virginia Community Voice
- Waymakers Foundation

**Health Care & PPE**
- Bon Secours Richmond Health Care Foundation
- Capital Area Health Network
- Central Virginia Health Services
- ChildSavers
- Circle Center Adult Day Services
- Communities in Schools of Chesterfield
- Conexus
- Cristo Rey Richmond
- CrossOver Healthcare Ministry
- Daily Planet Health Services
- Elk Hill
- The Faces of HOPE of Virginia
- Family Lifeline
- Free Clinic of Powhatan
- FRIENDS Association for Children
- Full Circle Grief Center
- Gateway Homes
- GoochlandCares
- Greater Richmond Chamber Foundation
- Hanover Safe Place
- Health Brigade
- Heart Havens
- Henrico Too Smart 2 Start Coalition
- Honoring Choices Virginia
- ICNA Council for Social Justice
- Jewish Family Services
- La Casa de la Salud
- Latinos in Virginia Empowerment Center
- Little Hands Virginia
- Lucy Corr Foundation
- Mask Production and Distribution
- Matthew’s Haven
- Mental Health America of Virginia
- NAMI Central Virginia
- Nurture
- Powhatan County
- Powhatan County Social Services
- Real Chances
- Richmond Academy of Medicine
- Richmond Behavioral Health Foundation
- Richmond City Health District
- Rx Partnership
- Sacred Heart Center
- Safe Harbor
- SOAR365
- South Richmond Adult Day Care Center
- St. Joseph’s Villa
- Studio Two Three
- University of Richmond
- Urban Baby Beginnings
- Virginia League for Planned Parenthood
- YMCA of Greater Richmond
- YWCA of Richmond

**Housing**
- ACTS
- Better Housing Coalition
- Boaz & Ruth
- Boys & Girls Clubs of Metro Richmond
- CARITAS
- Carol Adams Foundation
- Central Virginia Legal Aid Society
- Commonwealth Catholic Charities
- GoochlandCares
- Help Me Help You Foundation
- Home Again Richmond
- Homeward
- Housing Families First
- Housing Opportunities Made Equal of Virginia
- International Rescue Committee
- The James House
- Kingdom Life Ministry
- Latinos in Virginia Empowerment Center
- Louisa Community Emergency Fund
- Maggie Walker Community Land Trust
- The McShin Foundation
- Moments of Hope Outreach
- OAR of Richmond
- Operation First Response
- Partnership for Housing Affordability project Homes
- Rappahannock United Way
- REAL LIFE
- Re-Establish Richmond
- Richmond Behavioral Health Foundation
- Richmond Metropolitan Habitat for Humanity
- Sacred Heart Center
- The Salvation Army
- St. Joseph’s Villa
- STEPs, Inc.
- Sussex County Department of Social Services
- Urban Hope
- Virginia Community Voice
- Virginia Home for Boys and Girls
- Virginia Poverty Law Center

**Workforce Development**
- Greater Richmond Chamber Foundation
- Greater Richmond SCAN
- Humankind
- JobsRVA
- Metropolitan Business League
- Pathways VA
- Reynolds Community College Educational Foundation
- Riff Arts Institute
- United Way of Greater Richmond
- Petersburg
- Virginia Hispanic Chamber of Commerce Foundation
- Virginia Interfaith Center for Public Policy

To get fresh, affordable veggies out into the community safely, Shalom Farms modified their Grown to Go Mobile Market to accommodate social distancing, and they have collaborated with several new feeding programs that have emerged in response to COVID-19.
Donors
The following donors contributed to the Central Virginia COVID-19 Response Fund:

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- Richmond Memorial Health Foundation
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